QUALITY MANAGEMENT SYSTEM CERTIFICATE

ISO 9001 : 2015 incl. A1:2024

BQA nv hereby declares that the management system of the companies Efficy nv, Efficy Deutschland GmbH, Efficy Luxembourg SA, Efficy France SARL, Efficy Nederland BV, Efficy Suisse, APSIS International AB, Apsis Norge AS, Apsis Finland Oy, and WebCRM A/S,

located at Chaussée de Malines 455, 5ème étage – 1950 Kraainem – Belgium, Schumannstrasse 27 – 60325 Francfurt am Main – Germany, Rue D'Arlon 4 – 8399 Windhof – Luxemburg, Rue Brillat Savarin 11 – 75013 Paris – France, Orteliuslaan 1000 – 3528 BD Utrecht – The Netherlands, Rue de Lausanne 37 – 1201 Genève – Switzerland, Nordenskiöldsgatan 8 – 221 19 Malmö – Sweden, Schweigaards gate 16 – 0191 Oslo – Norway, Kampinkuja 2 – 00100 Helsinki – Finland, Lyngbyvej 2 – 2100 Kobenhavn – Denmark, with sites Rue L'Occitane, 1144 – 31670 Labège – France, Rue Cavenne 14 – 69007 Lyon – France, Södermalmsallén 36 - 118 28 Stockholm– Sweden has been examined and found in conformity with the ISO 9001, edition 2015, incl. A1:2024, standard for the following application field:

Sales, development, cloud solutions, consulting and training services concerning CRM solutions and Marketing Platform of Efficy Group.

This certificate has been issued by BQA nv according to its quality manual concerning certification, and after concluding of the contract of certification N° CER_IJA_QMS_25-09-2025_384_2050_2053_2054_2056_2057_2055_2067_2068_2051_EN under which the company accepts a regular control of its management system.

Certificate N° BQA_QMS_C_2010384
Issue date 2025-09-22
Valid until 2028-08-18

019-QMS

D. SIMOENS
Director

Any person aware of misuse of this certificate may address himself to BQA nv. This certificate may only be disclosed in its entirety.
BQA nv – Technologiepark-Zwijnaarde 70 - 9052 Gent Zwijnaarde